GlobalGiving's Commitment To You

Welcome to the GlobalGiving community! We're so glad you're here. We want you to know we're committed to building a thriving network of partners in changing the world, and we're committed to your success. To prove it, we're sharing five promises to you. We will:

Treat you as a partner.

We want GlobalGiving to be part of your team, not just a platform. That means we seek your ideas, strive to understand your challenges, break down barriers to your success, and act promptly, enthusiastically, and professionally every time we communicate with you. In summary, we want to WOW you.

Listen and respond to your feedback.

We work for you. Our goal is to create services and products that make your earth-changing job easier. Equipped with your ideas, observations, and reactions, we promise to continually examine what works for the GlobalGiving community, and what fails—and to always be open to changing course as needed.

Increase your impact.

We put your needs first. We exist to connect you to valuable training, support, and peers around the world, which enables you to be a more effective fundraiser, marketer, and manager, ultimately increasing your ability to change the world.

Recognize the value you bring to our community, and yours.

We believe in you. You know the needs in your community better than anyone else, and we commit to beginning every interaction with trust.

Work with you to transform the aid and philanthropy system.

We'll increase your visibility, help build donor trust, and advocate on your behalf among business leaders, policy makers, government funders and other influencers, so you can access the resources and power you need to be effective.

GlobalGiving is the oldest and largest crowdfunding community for a reason—you. We're excited to see how our network evolves, to keep you at center of everything we do, and to fulfill our commitment to you.

GlobalGiving